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History

Who We Are

Established in 2008, Rhino is a leading facility management company specialising in the art of keeping your place clean. We understand the need for providing world class cleaning and maintenance services for your offices, homes, organisations and event venues. We do not simply see ourselves as a cleaning agency; we believe in delivering Quality of Life (QoL) services by taking care of the key essentials of your daily routine, giving you more time to focus on your business, work and family.

With over 600 highly trained professional staff members and a wide range of services, Rhino caters to all your industrial, commercial and residential maintenance needs, even qualified assistants for school buses to take care of your precious children.

Your peace of mind is important to us.

What We Do

At the core of Rhino's business ethos is our unwavering focus on our customers and our people. With a "customers first" strategy, Rhino offers consistent, cost efficient, and reliable cleaning services. Our success is demonstrated by a high satisfaction rate and an active referral system, making our clients an integral part of our success.

We are dedicated to giving nothing less than the best by investing constantly in our people. All our staff members are given holistic training to ensure that they deliver quick, efficient and quality service at every appointment. Every Rhino employee adheres to globally recognized facilities management standards that improve the effectiveness of our primary activities.

VISION, PURPOSE, VALUES



Our Vision

To lead facility management in cleaning solutions.

Our Purpose

To provide efficient and on-point, customized cleaning services and solutions and housekeeping strategies that improve the quality of life of our clients.

Our Values

Rhino's business is built on values that act as our armour and inspiration:

- Impeccable commitment to our customers
- Care and trust in our people
- Service excellence through innovation
- Deliver measurable benefits to all stakeholders



Our Services

High quality cleaning services at affordable prices: that is Rhino's promise and Rhino's guarantee.

We offer Commercial Cleaning, Residential Cleaning and Laundry, Industrial Cleaning and Laundry, Event Cleaning, School Bus Assistant Services, Façade Cleaning, and Furniture Cleaning and Maintenance.

When providing our services, we take a holistic, individualized approach, identifying your key individual and customized requirements, and delivering on those requirements in the most efficient yet productive manner. At Rhino, we believe in bespoke solutions for our customers, as we understand every company, office or home have their own particular preference and needs.

Rhino is the go-to choice when you want reliable, professional, and affordable facilities management support to keep your work and living spaces clean, hygienic and cheerful. We offer flexible bespoke service packages, whether it's for a one-time cleaning job, weekly, monthly or annual assignments.

Why Rhino

Rhino implements several critical checks and balances in our processes to ensure we provide nothing short of the best.

We conduct thorough background checks on all staff before hiring, guaranteeing only the most trustworthy, efficient, and skilled people are assigned to your premises.

Round-the-clock customer service and dedicated teams are on standby to meet customers' urgent requirements for cleaning services.

We entertain special requests from customers for the assignment of dedicated Rhino staff members to ensure hassle-free service and continuity.

Commercial Cleaning

We at Rhino understand that a clean office environment means more efficiency. We offer our cleaning services and solutions for commercial office spaces. We work closely with building service management teams to provide customized services to suit the bespoke needs of corporate houses, organisations and service outlets. A hygienic work environment brings out the best in your employees and improves overall productivity.

Rhino offers a wide range of cleaning services and as well as residential buildings. Every cleaning job is supervised and then re-checked 24 hours later for maximum quality assurance. We focus on ethical standards, professional attitude and importantly, cost efficiency, keeping our customers' best interests in mind.

We are proud to offer our services to these sectors:

- Corporate Offices
- High-rise Buildings
- Hospitals
- Clinics
- Medical Organizations
- Hotels
- Restaurants
- Shopping Centers
- Retail Malls
- Universities, Schools & Educational Institutions
- Events & Exhibitions Centers
- Government Buildings





Residential Cleaning

Despite the hectic and demanding pace of today's corporate lifestyle, Rhino understands that you wish to ensure your home is maintained with the care and quality that suits your individual tastes.

We offer comprehensive custom packages that cater to the lifestyle of today's working professionals, homemakers, and families in Dubai who cannot fit a full-time housekeeper into their busy schedules. Our Quality of Life service is geared towards making your life easier by taking care of your home when you need us to and to fulfill any request you have to make, so you truly feel at home.

You can book a cleaning appointment with us (a minimum two-hour period is required to send our people after your confirm the booking), after which we will send one of our trained housekeepers for a one time appointment, or you can schedule appointments on a regular basis.

Event Cleaning

Event planning and management are complex processes that require multiple parts to come together seamlessly to make the event a success. That is why, we at Rhino offer our expertise in providing cleaning services and solutions for your events bringing with us our extensive experience and ability to adapt to any situation as required.

We offer pre-event prepping and post-event wrap up services, and are qualified to handle any type of events: party planning, corporate events, concerts, etc. With highly specialized teams that have the skills and resources to tackle any challenge, we are geared to deal with work in different kinds of venues, regardless of size or scale of work.

Industrial Cleaning

Rhino provides specialist industrial cleaning services for small and large scale industrial premises, and our specialist cleaners can adapt to any kind of industrial environment or customized needs.

Our comprehensive package provides cleaning services for degreasing hard floors to cleaning ducts and cladding, machine cleaning and degreasing, construction site cleaning, cable trays, lighting, staff and public areas, waste disposal, window cleaning, among others.

Rhino believes in investing in our people to ensure our clients receive the best in terms of service and reliability. Our highly trained industrial cleaners are qualified to work on pickers, scissor lifts, and to carry out any and all necessary cleaning jobs. Our training also emphasizes safe handling of industrial cleaning equipment such as scrubber driers, rotary buffers, steam cleaners, and pressure washers. With their expertise comes extensive experience working with multiple regionally based companies.

We are proud to offer our services to these sectors:

- Warehouses
- Factories
- Construction Sites
- Roads & Highways



Laundry Services (Residential)

Rhino provides washing, dry cleaning, ironing, and folding services across Dubai along with our other world class cleaning services. Integrated with our timely laundry pick and drop service, your laundry is in great hands. Rhino is your quick, professional, cost effective, time saving and convenient laundry service partner.



Façade Cleaning

Façade cleaning is a new discipline added to the Rhino portfolio of services. Our professionals specialise in cleaning the exterior surfaces of buildings from high-rises to smaller structures. We scrub, clean and deliver a new sheen to glass, steel, aluminium, brick, stone of any other external surface of a building.

Rhino brings in a team highly trained façade cleaners, who are capable of providing excellent service quality with clockwork precision while maintaining our rigorous safety protocols, and giving you savings in cost and time.



Furniture Cleaning

Nothing speaks more about you than your choice in furniture. Whether it's for your home or business, you need the right kind of furniture to create the aesthetic you wish for. Rhino understands the importance of this, and we offer a comprehensive furniture cleaning service to make sure your carefully chosen furniture always looks its best.

Our staff are trained in handling all kind of furniture, from delicate wooden antiques to office furnishings. We offer dusting, polishing and general maintenance services to suit your customized requirements.



Industrial & Commercial Laundry

We provide industrial and corporate laundry services for hotels, ships, hospitals and other bulk laundry requirements. With our cost-effective business model and our commitment to the highest standards of safety and hygiene, we are the partner of choice for all companies no matter the size and quantity of the load.

We care about the environment. We advocate and practice responsible use of water, natural resources and disposal of waste.

School Bus Assistant

We put the safety of your children first.

Rhino works closely with educational institutions in Dubai to provide school bus assistants who are trained to monitor children and prioritize their safety and well-being above all else.

Our staff adheres strictly to Dubai's Road and Transport Authority's (RTA) safety guidelines and certifications, and we conduct thorough background and regular health checks to ensure that your children are always in good, clean hands.

Our assistants are with your lovable young ones at every step of the way through their school bus trips, and assist them in getting on and off buses, ensuring that they are properly seated and secured in their assigned places. We also have staff that are properly trained to handle and care for children with special needs, including (but not limited to) children that require wheelchairs or braces.

Assistants will also memorise children's bus routes and schedules and will stay up-to-date with any changes to them, are trained in assisting drivers in conducting evacuation drills, maintaining bus hygiene and cleanliness, and with helping substitute drivers understand routes and drop-off locations.



Environmental Policy

Rhino is a company that believes in providing industry leading quality-of-service while giving the most back to our people and the communities we serve and ensuring this commitment is strictly adhered to at all levels of our activities.

Our staff are specifically trained to minimize the environmental footprint when they are in the field, focusing on waste reduction, energy efficiency, and using eco-friendly/biodegradable supplies and cleaning agents.



Our Clients



The International School of Choueifat - Ajman



The International School of Choueifat - Dubai



SOHO BEACH



SOHO GARDEN

